

Leading Change

A targeted development programme for people leaders.

Today organisations are constantly responding to the dynamic environments in which they operate. Whether related to innovation, technology, market, customer or employee experiences and expectations, change initiatives should be managed in a way that realises objectives and recognises how best to engage people through change.

Why invest

With our Leading Change Programme, managers will have the skills, resources and confidence to champion change.

- Understand the impact of change on individuals and teams
- Recognise what influences our response to change
- · Recognise the leader's role in change
- Understand the impact of high-trust in change
- Apply an effective change model to engage others
- Share a compelling "why" for change
- Lead change conversations, practice storytelling
- Understand motivation of performance
- Effectively coach for buy-in and commitment
- Create a change engagement plan that achieves objectives



Programme Outline

This programme can be configured for virtual facilitation with resources provided before and after workshops. Most importantly, design and delivery is aligned to specific client context and objectives. Group, peer and 1:1 coaching supports development and activation.

Change Mindset

- The nature of Change
- It's personal
- What do people most need in change?
- What influences our change / agility?
- A framework for engaging others
- The Case for ChangeThe WHY
- Storytelling

Engaging others in Change

- Effectively communicating the Case for Change
- How to build participation, skills and capacity for change
- The speed of Trust
- Identifying potential barriers and challenges to change
- Guidelines for meaningful leadership conversations
- Change engagement plan
- Application

Coaching for Results

- The real value of coaching
- Impact of emotion, "high-stakes" and different perspectives
- Key skills for change coaching
- Power of curiosity and empathy
- Coaching in practice

Outcomes

Enable leaders to lead change in a way that others can:

Understand the change:

They know what the change is, why it is happening and what the impact is for individuals, teams and the organisation

Support the change:

The change is lead in a way that people are supportive and actively participate

Implement the change:

People have the know-how, skills, resources, support, coaching and capacity to execute the change



